



International Society of Travel & Tourism Educators

<https://www.istte.org>

Board Member Candidate Brief Bio

Name: Dr. Justin Matthew Pang

Institution/Affiliation: Royal Melbourne Institute of Technology University

Title: Senior Lecturer

Areas of expertise: Hospitality Operations, Revenue Management

Academic experience (Number of years and description): 17 years

- Royal Melbourne Institute of Technology University, Jan 2019- Dec 2023
RMIT University Lecturer; Dec 2023 – onwards, University Senior Lecturer (equivalent to US System Associate Professor) - Tourism & Hospitality Management (THM)
- Temasek Polytechnic, Oct 2008–Oct 2018
Polytechnic Lecturer, Leisure & Events Management
- Ngee Ann Polytechnic, Oct 2006–Aug 2007
Polytechnic Lecturer, Tourism & Resort Management

Industry experience (Number of years and description): 12 years

- Director of Revenue Management, & Reservations (Raffles Resort, Canouan Isle, St. Vincent-Caribbean and New York City-USA), Aug 2007–Oct 2008
- Front Office Manager / Acting-Rooms Division Manager (The Celtic Manor Resort, South Wales-UK), Oct 2005–Oct 2006
- Cluster Reception Manager (Thistle Kensington Palace & Park Hotels, London-UK), Jun 2005–Oct 2005
- Front Desk Manager (Marina Mandarin-Singapore), Mar 2004–Jun 2005

Years of ISTTE membership (either past and/or current): Just joined

Why would you like to join the ISTTE Board? (max 100 words): I would get to better network of the academia and educator. I would get to know better pedagogies in teaching and also I research.

How would you be able to contribute to the progression of ISTTE? (max 130 words):

I believe I have a lot to offer in terms of global experience from the industry and from academia. I can bring greater exposure of this association to Vietnam and SE Asia

Completed, this bio should not exceed the first page. Please submit a recent photo along with this bio to a.sisson@napier.ac.uk by July 31, 2024.